

Positive Feedback Software

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Vinton, Virginia 24179
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FreePOS Benefits In A Nutshell



Hardware

Unlike other POS systems that require specific hardware to run on, FreePOS will run on an inexpensive Dell computer. Ask your other bidding POS vendors why you can get a complete computer at Best Buy for \$399 and their POS station costs \$2500 or more? The answer is simple: FreePOS runs great on LESS hardware.

Several styles of computer system are fully supported:



Dell Dimension Back Office
Computer with LCD Monitor



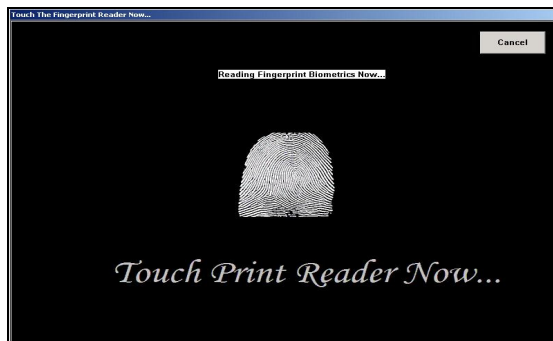
All-In-One POS
Station & Printer



Mid & Small Form Factor
POS Stations - Just Add
A Touch Screen!

Even Use Bio-Metric Finger Print Readers!

Never worry about who is in the cash drawer again. With fingerprint recognition, there is no doubt who did what!





Optional Software

One of the best parts about FreePOS is that **EVERYTHING IS INCLUDED** right out of the box. No extra modules to buy, no extra files to load and no extra hassles. We include all of our software at the bargain price of just \$99.95/terminal.

In addition:

1. Program **updates are free** to download for life
2. Our online support forum now has answers to hundreds of common problems. You may not even need to call us!
3. **Free classroom training** – just register for the next class!
4. If you don't want a module activated, they are all easy to turn OFF. Why install a button on screen for something you don't use? It just confuses people!

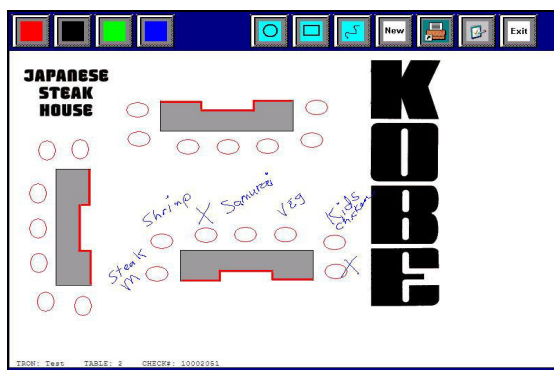
*No hidden fees
No monthly charges
No contracts
No gotchas*



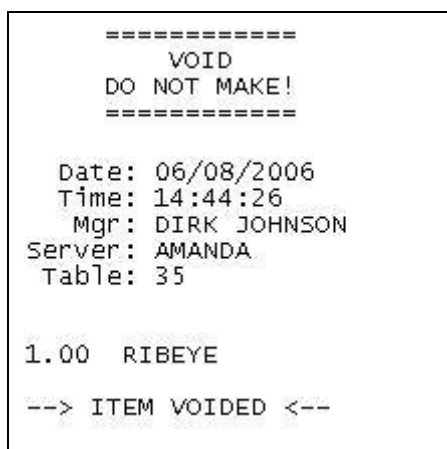


The Kitchen Will Love You!

Print & draw seating charts for each table:



Instantly tell the kitchen when an item is voided!



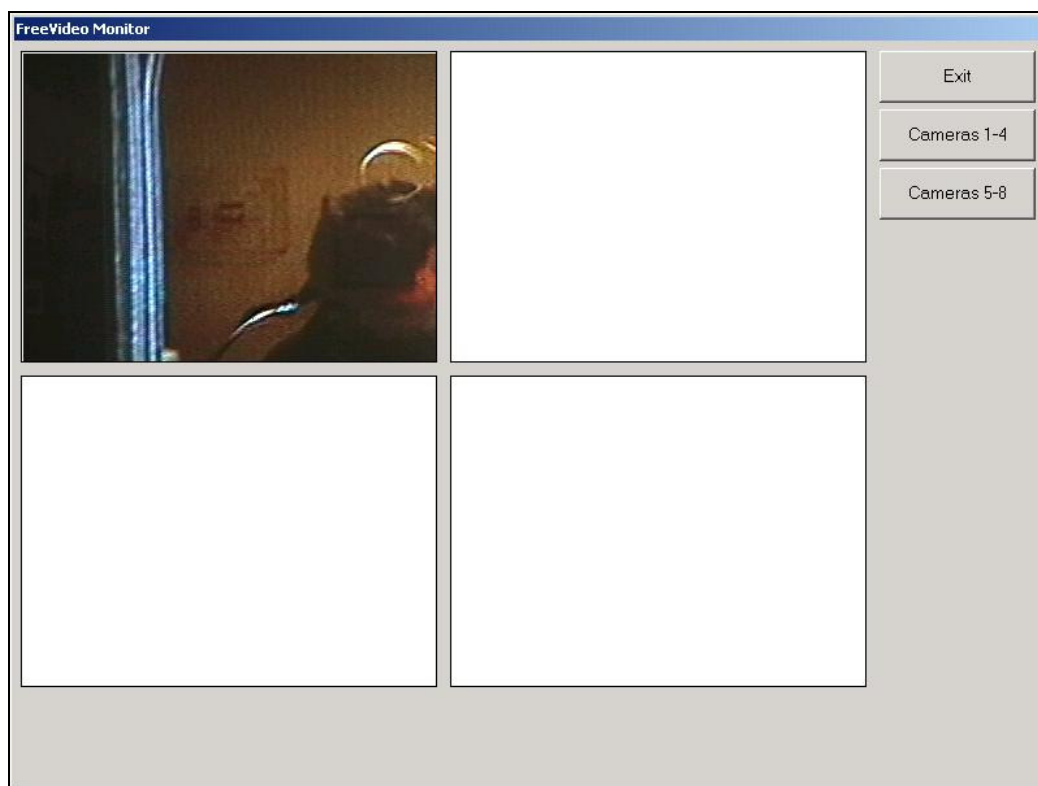
Plus, with our powerful kitchen display system (included!), you can save hundreds of dollars on paper each year if you desire.



CCTV System – Built In!

Thinking about getting a CCTV system for your restaurant? If so, you'll love the ability to watch streaming video on any or all POS stations. This valuable feature is included with FreePOS at NO ADDITIONAL COST.

You can have up to 8 cameras mounted throughout the site and watch up to four of them simultaneously!

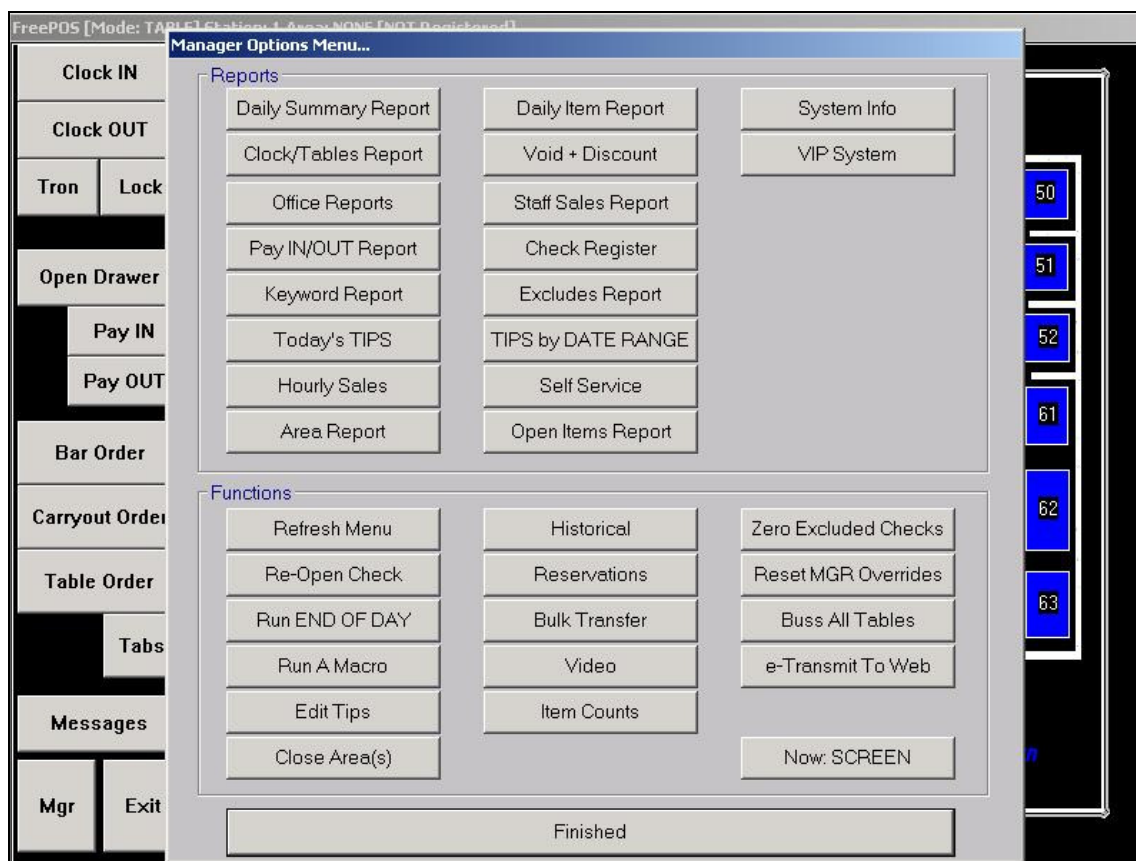




Reports: Where You Need Them

Reports are available in the back office **OR** at the POS station. This huge feature eliminates countless trips back and forth each day. Want to know how many hamburgers you sold? NO PROBLEM. Want to know your sales for each hour of the day? NO PROBLEM. How about keeping an eye on those discounts & voids? NO PROBLEM.

All the basic functions you could ever want are just two button pushes away. This is the power of FreePOS... it really is the easiest POS system to use on the market!





Time Clock

Why buy an old fashioned punch-clock when it is already built into FreePOS? Plus, with FreePOS you can track labor by job, employee or for the entire restaurant. Assign hourly rates or just use the time clock to determine the total hours worked.



The FreePOS Labor Module Is **INCLUDED!**

Accounting For Dining – Free Download!

Accounting For Dining (AFD) is a powerful software package that perfectly solves the book keeping and cost accounting needs of multiple location restaurant chains. Comparable to systems costing \$5,000+, AFD offers these features:

- Accounts Payable** - Full support for purchase orders & back ordering.
- Accounts Receivable** - Optimize cash flow.
- Inventory** - Unit conversions (i.e. case = 24 bottles)
- Payroll** - Tips, Deduction tables & more!
- Fixed Assets** - Automatic depreciation.
- Job Costing** - Catering Gigs can be tracked for profits.
- Dispatch** - Text Message your maintenance people & dispatch them on routes.
- General Ledger** - Consolidate corporate entities.



Remote Access & Support



IN THE FIELD
YES!



FROM HOME
YES!



OVER WI-FI
YES!



WITH A PDA
YES!

**SECURELY & QUICKLY GET TO YOUR
DATA USING FreePOS.**



By connecting your POS system to the internet, you can log into one or multiple stores and see everything that is happening:

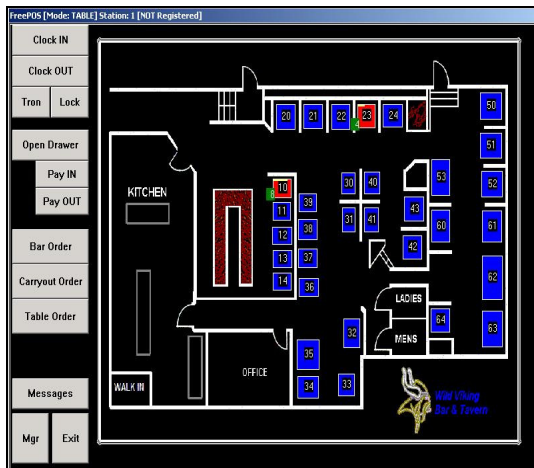
- Who is clocked in?
- How many tables are being used?
- What are the night's sales?
- Even run the end of day procedure from your home!

Another great advantage is that SUPPORT can be provided to you by Positive Feedback Software without the delays & expenses associated with driving time & lost productivity.

We can even help you manage & support your store if you're out sick and you don't have someone to run your credit card batch!



Table Management



Color coded tables with minute-timers on each make managing your restaurant a delight! Improve service as well as your guest's dining experience by using the advanced table management functions.

The bar mode even shows the "nick name" of each guest. Improve tips and service when you call your guests by their first name!





Credit Card & Mixed Tender Processing

Never again pay a premium rate because you are processing credit cards on a computer. FreePOS talks with over 95% of all bank card processors... that translates to better rates for you and a lot of annual savings.

Plus, with FreePOS it is easy to pay for a check with mixed tender. No more fumbling around inside of endless menus. All the buttons are easily accessed from just one payment screen!

Accept Payment							
31.21 Total Due	EXACT		NEXT		ACCOUNT		BACK
32.00	\$1	\$5	\$10	\$20	\$50	\$100	Type
	.01	.05	.10	.25	.50	Clear	
0.00			Manual CC #1				
0.00			Manual CC #2				
0.00	Check		Clear	Authorize (Tip later)			
0.00	Gift Certificate		Clear	Finalize And Close			
0.00	Coupon		Clear				
0.79 Change	Finish This Up Later						



No Fee Gift Card Processing

Other POS systems require that you "subscribe" to their gift card processing service. Often, this can be as much as \$60 per month! With FreePOS, all **gift card transactions are free**. Never pay another swipe fee, monthly fee or subscriber fee again!

We can even custom print gift cards with your logo and redemption rules on them.

By using gift cards, you completely **eliminate returning change** and you **end the threat of Xeroxed gift certificates**.





Hotel Interface

If your restaurant requires integration with a hotel, FreePOS can talk to the Property Management System (PMS) using the built-in hotel interface. This allows you to charge guest checks to rooms and receive messages like, "No credit card on file" or "Guest already checked out" when there is a problem.

Connections to your PMS computer can be: RS232 or IP.





VIP Accounts

If your restaurant is part of a country club or has guests who prefer to pay on a weekly or monthly basis, you'll love the VIP Accounts system. This powerful interface allows you to store a complete profile of each guest and build separate billing statements and loyalty profiles automatically!

FreeVIP Member Control Panel

VIP Information

VIP# 10000011 Preferences

First / Last PAUL MCCARTNEY

Address 1400 East Framton Street
London, England

Bill To

Telephone e-Mail

Home: 555-1212
Work: 555-1313
Cell: 555-1414
Fax: 555-1515
e-Mail: paul@beatles.com

Contact Notes

Important Dates

BirthDay: 1/1/1969
Anniversary
Other

Membership

Member Type A List Start Date End Date Relationships

Club Toast Masters Edit

Group NORTH Inactive Member

Notes Paul was a former Beatle and the lead singer for Wings.

Financial Data

Credit Limit 100,000.00 Account Owner

Min Charge 20.00

Card # Bank

Expiration Balance

Billing Terms

Net Discount APR Add Interest

15 2 19.95

Notification Message Tax Exempt

Picture

Save New

Print Erase

Find

Statements

Track Members & Relationships

Rocky Mount Golf Club (540) 343-0302

10 ELM STREET
Rocky Mount, VA 24151

ACCOUNT HOLDER: VIM BILL DATE: 02/01/2007 TERM: 02/01/2007-02/01/2007

MEMBER ID: 10012345

MEMBER NAME: PAUL MCCARTNEY

MEMBER ADDRESS: 1400 EAST FRAMTON STREET, LONDON, ENGLAND

MEMBER PHONE: 555-1212

MEMBER FAX: 555-1515

MEMBER EMAIL: paul@beatles.com

MEMBER STATUS: ACTIVE

MEMBER TYPE: A LIST

MEMBER CLUB: TOAST MASTERS

MEMBER GROUP: NORTH

MEMBER START DATE: 01/01/2007

MEMBER END DATE: 12/31/2007

MEMBER CREDIT LIMIT: 100,000.00

MEMBER MIN CHARGE: 20.00

MEMBER APR: 19.95

MEMBER NET: 15

MEMBER DISCOUNT: 2

MEMBER ADD INTEREST:

MEMBER TAX EXEMPT:

MEMBER BALANCE: 82.21

MEMBER AVAILANCE: 97.13

MEMBER STATEMENT DETAILS:

Seq#	Type	Date	Time	Amount	Balance	Notes
1	ADJUST	02/01/2007	10:00	0.00	0.00	STATEMENT BALANCE
2	DEBIT	02/01/2007	10:00	11.14	11.14	CHARGE 1000000001
3	DEBIT	02/01/2007	10:00	2.00	13.14	CHARGE 1000000001
4	DEBIT	02/01/2007	11:00	45.00	58.14	CHARGE 1000000001
5	DEBIT	02/01/2007	11:00	4.00	62.14	CHARGE 1000000001
6	DEBIT	02/01/2007	11:00	4.00	66.14	CHARGE 1000000001

Print Statements

Administration Menu...

VIP Administration

Run Statements

Export Labels

A/R Report

Inactive Report

Prepare e-mail list

Loyalty Report

Charge All VIPs

Credit All VIPs

Transaction Editor

Finished

Run Reports

Documents

Make A New Document

Edit The Selected Document

Erase The Document

Done

Manage Documents



Wireless Paging

When you've got a line at the door, it's better to have your guests waiting at the bar until their table is ready. This is why we've teamed up with Long Range Systems and added support for their entire line of wireless products.



Coaster Pagers



Staff Pager



Alphanumeric Text Pager



Lobster Pager



Pizza Pager

Give your guests a colorful coaster and "beep them" when their table is ready. The POS can even send text messages to servers and managers.

Reduce traffic in your kitchen by notifying servers when an order is ready to pickup... which gets food out to the guests **HOTTER & FASTER!**



Support: No More Gotcha's

Unlike other software companies who only support end users through a network of resellers, Positive Feedback Software LLC offers inexpensive "per minute" and "contract" based service. In fact, with a current tech support rate of just \$60/hour (for registered users of FreePOS), Positive Feedback Software is the least expensive in the industry. ***We've eliminated industry standard gotcha's like:***

A tech-support escalation procedure

When you call, you will be talking with someone who can help you... not someone who only knows to ask, "Have you tried rebooting your computer?"

A "pay first then we'll help you" approach

If your system is not working, we will get your site running first & then request payment information. If you aren't satisfied for any reason, you should have the option to withhold payment until you are happy.

Surcharged Time Periods & Minute Limits

We never limit how many calls you can place per day. We never surcharge for support during busy times of the day.

Tuition based classroom instruction

Come to any of our FREE classes which are held around the USA simply by registering online. We never charge tuition because we want to be your best vendor!



Support: We Are Open

We provide support & answers to common questions using a number of cost effective methods:

Telephone

Support: 7 days / week 9:00a – 8:00p EST
(no contract required)

e-mail

Support: FREE answers to all email support questions
(no contract required)

Contract

Support: Available 24/7/365 with an annual contract

Remote

Access: Available 7 days/week 9:00a – 8:00p EST

Payment Processing Support

If you have a problem with a credit card batch or payment processing issue, we have help available to you 24/7/365.

Systems Support

If you purchased an entire system from us, we can set your account up with 24/7/365 hardware support. We can even guarantee a four-hour onsite response in most parts of North America.



So To Summarize...

FreePOS is the lowest priced restaurant POS system on the planet with all of the features a typical restaurant would ever need. It is reliable, supports integrated credit card processing, pole displays, touch screens, electronic scales and even fingerprint recognition. It does 98% of what the "big POS systems" do for \$99.95/terminal.

<ul style="list-style-type: none"> • "Accounting For Dining" • Electronic Signature Capture on tablet computers • Hibachi/Japanese Steakhouse Seating Chart Module • Instant Table Tents (print on demand) • Seat numbering • Manager Override - Open any table as the manager! • BACKSPACE KEY in order entry mode... • Tip declaration tracking • Configuration Program Completely Redone • Color printing in the kitchen/bar • Tax Exempt any item or an entire check • Electronic Scale Interface • Customize ORDER CHITS by section • Hourly Sales Report • Drive Thru - Single Terminal Can Cashier & Store orders • Rename tender types • Tip Reports • Bigger buttons throughout • Biometric fingerprint scanning • Tax inclusive pricing for items • Edit menus in EXCEL • Smart VOID chits - print where the order was sent. • Auto-Exit After SEND • Print tipping charts on checks • Print Guest Counts on checks • Tables that are printed change color • Historical & Combined Shift Sales & Item Reports • Self Service Kiosk Mode • Spoolers now can run as a Windows process. • Silent Modifiers - Kitchen sees them but customer doesn't 	<ul style="list-style-type: none"> • Running total sales since day #1 • Negative priced item modifiers • View reports on screen or print them • Summarized credit card signature slips • Option to send typewriter comments to JUST the kitchen • LOCK a terminal • Auto-Split checks by SEAT NUMBER • Roll-Up the cost of modifiers into the item • Break up your restaurant into "areas" - each with separate accounting centers & hours of business. • Automatically add gratuities to checks. • Programmable Open Item and/or Weight items • Item classes (i.e. Tobacco, Beer & Wine reports) • Pole display support • Guest Counter (adults & kids counters) • Re-order round function • Bar recipe lookups • Food recipe lookups • Credit card processing w/ tips on external card machines • Auto-exit timer on order entry screen • Automatic item consolidation at order entry • Turn on/off delivery fix sheet • Programmable delivery headers • Graphic order entry icons for categories, items & modifiers • Export sales & time clock data to Excel • Real-time staff Timers for each check. • Multiple language support • Table bussing module integrated with FreePOS • Enhanced Packing Printer support • Integrated CCTV system
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Go to www.Positive-Feedback.net for even more information!